Visitation Policy

Always Home Assisted Living supports in-person visitation for all residents and seeks to comply with the requirements of s. 408.823, F.S. in addition to the requirements for visitation in s. 429. 28 (1) (d), F.S.

Visitation Policy

- 1. Visitors are welcome at Always Home Assisted Living. Guests and visitors are requested to sign the Guest Log upon their arrival and sign out when leaving the community. This log helps ensure the safety of our residents.
- 2. Visitors are welcome to visit between the hours of 9:00 am and 9:00 pm. Visitation outside of these hours may be accommodated with the prior permission of the administrator. Residents and their guests should be cognizant of other residents and noise levels shall be kept to a minimum during hours when residents are typically sleeping. When residents share a room, visitors are expected to show courtesy toward the roommate and may be asked to visit in another area of the community to accommodate the needs of both residents.
- 3. Only visitation groups of four (4) or more persons that require a common area of the community for the visit are required to schedule in advance.
- 4. Visitors are required to follow the community's House Rules, visitation policies and procedures and infection control policies and procedures as well as any screening protocols which may be in place. Visitors may not be compelled to provide proof of vaccination or immunization status. Visitors should refrain from visiting the community when sick or when running a fever to support the health and well-being of all residents, staff members and visitors. Visitors include third party providers who must also comply with the community's visitation policies and procedures in addition to the community's third party provider policies and procedures.
- 5. We ask that you help to keep the Home safe by not opening the door for strangers or for people that you do not immediately recognize.
- 6. Visitors may not enter the kitchen and food preparation area and should ask staff for assistance.
- Consensual physical contact is allowed during visitation unless the resident objects. Certain infection control measures and the use of personal protective equipment (PPE) may be recommended for safe contact.
- 8. Always Home Assisted Living does not limit the frequency or length of visits and supports residents' rights to visit with any persons of a resident's choice. Unless a resident objects, visitation is supported in all of the following situations but is not limited to these situations:
 - $\circ \quad \text{End of life} \quad$
 - Adjusting to the community/change of environment
 - The resident is making major medical decisions

- The residents is grieving or experiencing emotional distress
- o The resident requires cueing or encouragement to eat or drink
- The resident is becoming less verbal
- 9. Residents may designate a visitor who is a family member, friend, guardian or other individual as an essential caregiver. Essential caregivers are not required to provide necessary care. Residents who wish to designate an essential caregiver should do so in writing and provide this information to the administrator. Essential caregivers shall be allowed an additional two hours of visitation beyond the Home's regular visiting hours.
- 10. Visitors are expected to follow the community's infection control procedures and to follow enhanced infection control procedures when necessary.
- 11. The person responsible for overseeing the visitation policy is the administrator.

Procedures:

- 1. The community will maintain a link from the homepage of the website to visitation policies.
- 2. The community will submit its visitation policies and procedures to the Agency for Health Care Administration with license applications and make such policies and procedures available to representatives of the agency at any time upon request.
- 3. The administrator is responsible for ensuring all staff comply with the community's visitation policies and procedures. Residents and visitors should direct any questions regarding these policies and procedures to the administrator.
- 4. A resident may designate an essential caregiver by providing this information to the administrator in writing.
- 5. Visitors will be assisted to take standard or transmission-based precautions as warranted by individual situations. Visitors may be required to wear PPE while in the community except when visiting a resident in her/his room and no roommate is present. Visitors should seek any needed assistance from staff while visiting.
- 6. Hand hygiene supplies are available throughout the community.